



ul. Grzybowa 7
58-540 Karpacz

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TERMS & CONDITIONS

- Hostel day lasts from 2 p.m. to 12 a.m. the next day.
- At the request of the hostel, guests are obliged to pay a deposit of 25-50% of the total amount value of reservation. In case of cancellation the deposit will not be returned. For any changes to the booking hostel has the right to charge additional costs for unused beds, or shortened stay.
- You can cancel the reservation by paying only the cost of prepayment on the day before your arrival until 6 p.m. Otherwise you will be charged the costs of stay for one night.
- Hostel provides services in accordance with its standard and category.
- Hostel offers special deals for regular customers and groups. Prices are set individually with the owner of the hostel.
- Using irons, heaters and other similar electrical equipment (not available in the rooms) which are a fire hazard is prohibited.
- Hostel is a non-smoking area.
- No animals are allowed in the hostel without the consent of the staff.
- Quiet hours lasts from 10 p.m. to 7 a.m.
- Only guests can reside in the hostel. Any visits from other people should be discussed with the owner of the hostel, or a person at the reception desk.
- The hostel is not responsible for stolen, lost or destroyed things, belonging to guests, thus the hostel is not responsible for valuables left in the room or in public areas.
- Guests' behaviour in the hostel and third parties should not interfere with the peaceful residence of other guests. In case of interfering with quiet hours, peace or order at the hostel, the staff member is entitled to an immediate check-out without refund.
- Hostel may refuse to accept a guest who blatantly violated the rules of the hostel during the previous stay.
- After leaving the room you should return the keys, card and locker key at the reception desk. If you have lost the locker key, guest shall bear the cost of 15 PLN.
- Hostel guest is responsible for equipment damage.
- Please report any faults in rooms at the reception on arrival. No notification means that there is no existing damage or fault.
- Please keep your room and public areas clean and tidy.
- Guests are required to sleep only on designated bed.